



Employer Spotlight: Magnum Drywall

 # of Employees: 40, plus 500 union workers  Ease User Since: October 2015

 Where: Fremont, California  Who: Reka Young, Controller at Magnum Drywall

Businesses are continuously searching for ways to increase productivity without spending too much money. The answer is often technology. I recently chatted with Reka Young of Magnum Drywall, a business specializing in commercial drywall and painting needs. She told me about her experience with online enrollment software and how it has helped her save time and increase productivity.

Reka first started to use Ease in 2016. It was an option brought to her by her broker, Dina Capaccioli from Pinnacle Brokers. She told me she didn't hesitate at all, and she was more excited than anything to use software for benefits administration. "I knew right away that [Ease] would make it easier for me to enroll new hires and conduct open enrollment," she said.

Why Ease?

After Reka was introduced to Ease, it didn't take her or her employees long to start using the system. The first year Ease was implemented, Pinnacle Brokers came to Magnum Drywall and uploaded all of the necessary employee information. They showed her how to add employees and created a few test profiles for her to use to learn the system. "The in-person tutorial from my broker [Pinnacle Brokers] and the hands-on learning with test employees was perfect for me," she said.

Reka said she was grateful for an, "...easy-to-use tool to help her keep track of who was eligible for what benefits, and not having to keep track of everyone's' paperwork." *"I love that all I have to do is add an employee, and then Pinnacle Brokers and Ease practically take care of the rest,"* she added.

I asked her on a scale of 1 to 10 (10 being the most difficult), how hard it was for her to learn the online enrollment system. Without hesitation, she said *"It's easy to use, user-friendly, and quick,"*.

Time Saved With Online Enrollment

80 hours

saved during open enrollment
(2hr per employee)

1 hour

saved per new hire and
per termination

40 hours

total saved by
employees

Using Ease

Reka said that using Ease has changed her workflow process, and made it “so easy” for her and the employees. It saves time, at least an hour or so, for each employee during open enrollment. *“The fact that they can log in, see what plans are available to them and the cost per pay period, all without paper is incredible,”* she added.

“Ease saves at least an hour or so for my employees during open enrollment.”

An added bonus for her is that her employees no longer have as many questions for her during enrollment, since the plan information is all in Ease. *“I spend less time researching their questions and finding the correct answers.”* said Reka. *“This, paired with the ease of the online enrollment system has saved me at least two hours per employee during open enrollment.”* Her employees also had no issue learning the system. In fact, they told her multiple times that they appreciated the fact that they could go home and discuss the benefits with their spouses, and make a decision together.

Reka also told me that she saves about an hour per terminated employee. All she has to do is indicate that an employee has been terminated in Ease, and her broker processes the rest. *“I love that part too because my COBRA administrator has access*

to Ease. So when it’s time for a termination, they can work with my broker to take care of all the hard stuff,” she said.

This past year, Reka used Ease for ACA tracking and reporting. *“I don’t even know how much time this saved me, but it was a lot. I don’t know if I would have ever completed the required reporting without the help of ACA with Ease,”* she said.

At the end of my conversation with Reka, I asked her to sum up Ease and online enrollment in one sentence. She said:

“Ease is easy to use, very user-friendly, and also saves me time.”

