



## Real-time eligibility updates

### Eliminates errors caused by data exchange delays

Guardian's benefit technology solutions makes it easier to offer benefits to your employees. Through our API integrations with Ease you will benefit from a modernized experience that saves time and eliminates frustration. Member Benefits API connection will help avoid the downstream impact of data delays and provides employees faster access to their benefits.

#### Here's how it works



Member Benefits API allows real-time transmission of all member transactions from Ease to Guardian, resulting in more accurate member coverage status and billing. This means no more EDI files, delays in setup or weekly reconciliation.

#### Overcoming current challenges

Eliminates the challenges and frustrations with setting up and reconciling EDI files.

#### Saving time and effort:

- Up to 18 hours in time savings for setup\*
- Up to 11 hours time savings per month for ongoing management\*
- No lead time required to setup eligibility feed

Setup & updates	Current experience		New experience with Member Benefits API Connection
<b>Manual updates</b>	Need for manual updates due to EDI setup delays		<b>No need for EDI setup</b>
<b>Data exchange frequency</b>	Weekly file updates that often lead to billing discrepancies or delayed access to coverage		<b>Real time data transfer and no discrepancies or delayed access due to timing of data updates</b>

#### Key Benefits

##### Employer

No need for reconciliation or resolving error reports due to timing delays

No need to send census resulting from EDI setup delays

Increased data accuracy eliminates billing errors

##### Employee

Reduced rate/eligibility issues

Benefits and premiums are accurate

Can access benefits right away

### Contact your Guardian or Ease Representative to learn more.

The Guardian Life Insurance  
Company of America  
New York, NY

[guardianlife.com](http://guardianlife.com)

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\*Based on average time spent on EDI setup and management, Guardian Workplace Study, 2020. GUARDIAN® is a registered service mark of The Guardian Life Insurance Company of America® ©Copyright 2021 The Guardian Life Insurance Company of America. Ease is neither a subsidiary nor affiliate of The Guardian Life Insurance Company of America (Guardian).